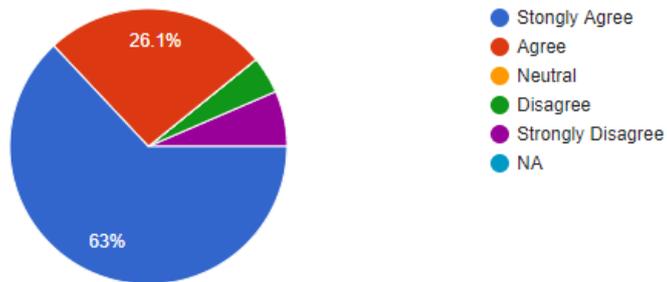


# Parkfield Parent's Evening School Cloud Questionnaire April 2021

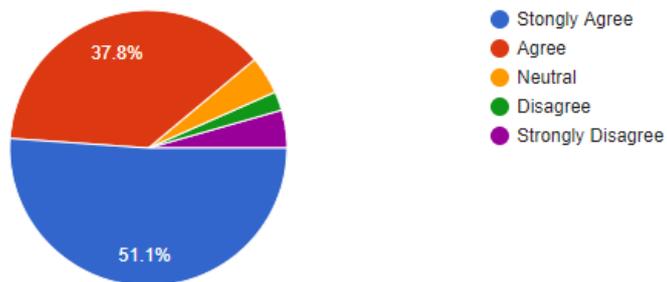
It was easy to book the appointment(s)

46 responses



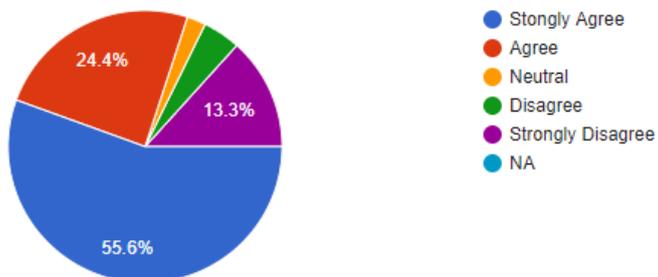
The communication around Parents Evening was good

45 responses



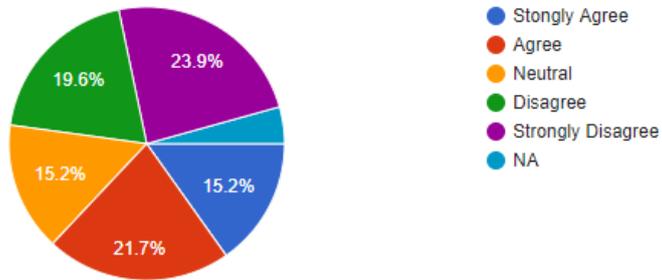
Accessing the video call was easy

45 responses



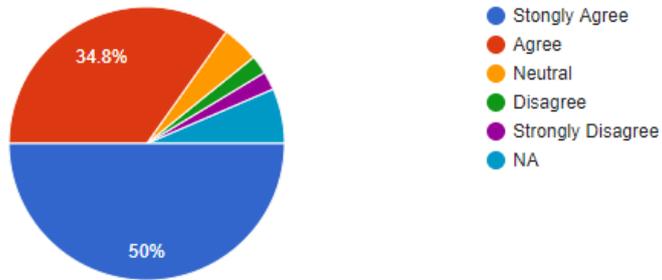
The time spent with the teacher was sufficient

46 responses



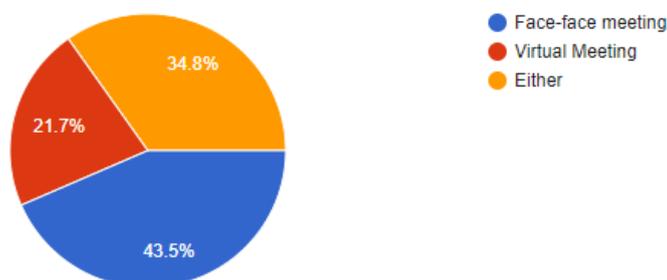
The information recieved from the teacher was useful

46 responses



If you had the choice in future of face-face or virtual meetings with the teacher, which would you prefer?

46 responses



### What are your main reasons for your previous answer?

- Both are as effective as each other.
- It's easier to discuss concerns about your child face to face rather than over the phone or video call. Also the video call cut me off half way through a sentence regarding concerns with my child
- It worked well and was very convenient
- Just didn't have enough time to talk.
- I think the video call was sufficient enough and was as good as a face to face.
- More time to speak about my child and how he is doing in school
- I think the conversation is the same regardless of where it takes place
- Joined the meeting 15 mins before hand I could see the teacher but could not hear anything.
- More personal and get to communicate better
- No travelling time, waiting in school, still had good opportunity to chat with the teacher
- During current times the virtual meetings have worked really well. When things improve it would be lovely to be back face to face and being able to see our child's workbooks.
- Wasn't able to access the meeting through the email I received , which was very frustrating as my husband & I had rushed to be back on time for it. I later received a reminder at 17:05 . My appointment was at 15:30 so our allocated slot had well expired.
- Separated parent, didn't get to be involved for the 2nd time, didn't receive call last time after numerous requests , not holding my breath this time
- If I could access the virtual I would have been happy.
- Video call is too restricted, if there was an issue the meeting isn't flexible
- Extremely difficult to log on had 49 seconds by the time we got logged on. No where near enough time

- More personal and not as rushed.
- I am happy to do either for parents evening, so long as the virtual appointments are longer.
- Would like to see child's work.
- The first virtual was via zoom and you were not restricted to 5minutes. I would prefer virtual if the time was a bit longer.
- I don't have to sort childcare
- Easy to manage around childcare and husbands work so he could also attend.
- Fabulous system thank you
- More personal and engaging
- The school cloud is not compatible with all devices had to go on iPad so not really easy when you have to search for one that works with it zoom would be much better and works with any device
- It was not long enough to ask any questions about concerns
- Think both are efficient just would of liked more time ,but understand time is limited
- The technology didn't work and so parents evening didn't take place.
- If you can have both parents on the call
- I like to see body language and personal touch when it's face to face however it was convenient and very timely.
- I preferred zoom as the clock watching and rush of the meeting ending was a bit disrupting. I do prefer video parents evening though as its easier to occupy the boys at home than when at face to face.
- It feels a bit awkward over zoom, you can speak over one another accidentally, not hear properly and difficult for teacher to see both parents on phone screen. Also technical difficulties; I was waiting for my appointment time which went nearly 5 mins past my appointment and the teacher appeared and said "sorry your appointment is going to be 30 seconds now" until I managed to book another slot. Teacher was speaking about a delicate matter and I was aware time was running out I said "can I speak to you tomorrow" and there was no time for her to respond. The meeting just stopped.
- So I could hear the teacher more clearly.
- Although Virtual suits us better especially with us working from home
- My 6.30pm slot teacher was not available until there was 1 minute left of call. The teacher said it was due to a firewall issue that affected all teachers?? But meant I had 1 minute with her and no way to extend the chat which isn't acceptable. I basically lost my slot with no way of getting another one that evening. Need a back up plan if this method is used for future parents evening in case of technical issues.
- Easy access from home
- More personal
- Its better

## What did you like about this Parent's Evening?

- Speaking to the teacher about my child's progress.
- It was easy to use
- Very convenient. No delays or waiting time.
- Very easy to use, no issues at all, love the new set up. I liked the time limit also. Felt very comfortable and informed in the time.
- The teacher told me everything I needed to know about how my child is in school
- A little conversation with the teacher
- Very smooth and on time.
- With the way things have been with the pandemic. Schools being closed & teachers having to self isolate. It is just lovely that we have the technology to have zoom so we can still see & talk to our children's class teacher.
- Easy to access, video and sound all clear
- Nothing
- I did not have parents evening because my phone did not support safari
- Ok
- To hear about the progress my child made.
- Picture and conversation were clear
- It was easy to book, log on.
- Easier to work around the children
- It was well structured and specific
- Really well organised, loved the set up and really great to hear how well our son is doing at school.
- Stuck to time :)
- The class teacher was as always friendly supportive and helpful
- Nothing
- East and convenient, to the point.
- Much better than face to face as it was easier to occupy the boys at home so i could focus on the teacher more.
- Teacher tried her best to give information.
- The information I received.
- Good to know how child is doing
- Software very user friendly, much easier to book appointments and view multiple year groups for siblings to choose time slots. Easy to access the calls.
- Convenient time
- It was easy and the teacher was great
- Virtual

Thank you for the comments following parent's evening. A new system is always going to have mixed reviews and we appreciate your honesty. We did have a few teething issues because it was the first time we had used the system but hope that in future we can ensure the bookings and meeting system work more effectively.

The parents evening system did help school cut down on the admin time and the teachers did feel that the system worked well on the whole.

Moving forward, we'll consider how we can further use the system whilst addressing many of the concerns mentioned. For example, a hybrid approach – where parents can choose to see a teacher either virtually or face to face may be an option we pursue if government guidelines and restrictions allow.